



# Managed Services

Vector Tech Group has a fully staffed service desk with professional service technicians. Our goal is quick and complete support for all your needs. With VTG's Managed Services, you get: virus and software updates, inventory auditing, and response times that are at the top of industry standards.

	Standard	Premium
General PC Hardware Diagnosis	✓	✓
PC Client Network Connectivity / VPN Troubleshooting	✓	✓
Printers, Drivers, and Queues	✓	✓
User Account Admin & Email Box Creation	✓	✓
Microsoft Office 2013/2016/2019, 365, and Mac	✓	✓
Windows 7 - 10, MacOS, ChromeOS Support	✓	✓
Support for Internet Explorer 8.0+, Chrome, Safari, and Firefox	✓	✓
Anti-Virus & Malware Software	✓	✓
ConnectWise Automate - Remote Management & Monitoring	✓	✓
Microsoft Teams / Skype for Business	✓	✓
Virtual Desktop (Wyse, VMWare, VDI)	✓	✓
All Wireless Connectivity: Wireless 802.11, Apple & Android Products	✓	✓
Any Custom Software Support: ERP System, CAD Software, etc.		✓



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